



SHEPPARD

20251101 – PRES - A – SHEPPARD DIAGNOSTIC TOOL

RH Sheppard Co. Inc. Introduces Its First-Ever Diagnostics Tool Built for Their Own Systems: Sheppard Diagnostic Tool (SDT)

The RH Sheppard Co. Inc., a trusted name behind the steering systems used in many of the most recognized heavy-duty trucks in the commercial vehicle industry, is launching its first diagnostic software—developed in partnership with Cojali OEM Solutions. This move marks a new chapter for RH Sheppard, giving technicians a direct way to work with the steering systems they've long relied on.

For years, steering systems and the periphery components they interact with, have been some of the most commonly misdiagnosed parts of a vehicle, and that's why RH Sheppard has decided to develop their own software. RH Sheppard has continuously strived to educate technicians in follow a triage system of gathering information which includes understanding challenges faced by the driver, performing visual inspections, and conducting mechanical tests before confirming which part(s) which may require repair or replacement.

A Legacy of Precision, Now Fully Independent

After becoming an independent company, RH Sheppard recognized the need for a diagnostic system which delivers on key functions, important to technicians in the field:

- **Comprehensive Coverage:** Full access to every proprietary protocol for Sheppard assemblies installed on Kenworth, Peterbilt, International, Volvo and select Daimler models.
- **Guided Calibration Workflows:** Step-by-step, interactive on-screen guidance for fault code reading, system calibration, health checks and firmware updates, all aligned to factory specifications.
- **OEM-Level Accuracy:** Direct integration of RH Sheppard's proprietary data ensures every test and adjustment meets original equipment standards.
- **Dedicated Support Channel:** Embedded help links connect technicians to RH Sheppard-certified engineers for real-time assistance and technical advice.

R.H. SHEPPARD COMPANY, INC.

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Sheppard Diagnostic Tool (SDT) is available as a standalone program that works with any RP1210-compliant VCI, including Jaltest devices. For shops already using Jaltest Diagnostics, Sheppard has also created an optional add-on module that integrates its OEM protocols directly into the Jaltest platform—giving users access without switching software apps and reducing team’s learning curve.

This new tool reflects Sheppard’s ongoing commitment to supporting technicians who keep their systems running. It’s a practical and technician-first approach to diagnostics—reducing downtime, improving accuracy, and keeping trucks moving with confidence.

Additional details on the Sheppard Diagnostic Tool, including how to purchase a license, can be found on their website at:

<https://www.rhsheppard.com/service-and-support-2/sheppard-diagnostic-tool/>

About Sheppard Steering Gear Company

Founded in Hanover, PA, Sheppard Steering Gear Company has long been recognized for reliable steering solutions on commercial vehicles worldwide.

Operating independently, Sheppard continues to lead through innovation, quality and customer-first philosophy.

About Cojali USA

Cojali is the American subsidiary of Cojali, a European manufacturer of technology for the commercial vehicle industry and manufacturers of the leading aftermarket tool: Jaltest Diagnostics.

Cojali OEM Solutions specializes in crafting bespoke diagnostic software for leading vehicle and equipment manufacturers. Cojali OEM Solutions integrates OEM protocols into simple and efficient workflows, delivering factory-level accuracy and manufacturer level support.

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