



## *News Release*

*For more information, contact:*

Barbara Gould  
**Bendix Commercial Vehicle Systems LLC**  
(440) 329-9609  
barbara.gould@bendix.com

or  
Ken Kesegich  
**Marcus Thomas LLC**  
(888) 482-4455  
kkesegich@marcusthomasllc.com

**FOR IMMEDIATE RELEASE**  
**TMC 2021 Booth No. 8077**

### **BENDIX ADDS IMPACTFUL NEW FEATURES TO ACOM® PRO® DIAGNOSTIC SOFTWARE**

*“Demo Truck” and Significant Expansion of System Capabilities Provide  
Deeper Training Possibilities and Enhanced Maintenance Support*

**ELYRIA, Ohio – Sept. 13, 2021** – The complex, interconnected systems on today’s commercial vehicles present multiple challenges when it comes to quickly and accurately diagnosing problems – with both safety and uptime depending on the right results. With recent upgrades to its Bendix® ACom® PRO™ diagnostic software, Bendix Commercial Vehicle Systems equips fleets and technicians with the leading-edge tools – including a new integrated “Bendix Demo Truck” – to keep North America’s trucks and buses rolling safely.

“Technology and trucks are evolving more quickly than ever,” said TJ Thomas, Bendix director of marketing and customer solutions – Controls. “There are electronic control units – ECUs – that weren’t around even just two years ago when we redesigned and re-engineered our diagnostic software and launched ACom PRO. Now those ECUs are fully supported and included in ACom PRO’s comprehensive Diagnostic Troubleshooting Code report.”

Bendix – the North American leader in the development and manufacture of active safety, air management, and braking solutions for commercial vehicles – launched the original Bendix® ACom® Diagnostics software in 2004. The tool was downloaded over 100,000 times before being succeeded by the more powerful and user-friendly ACom PRO, which was developed in collaboration with Noregon® in 2019. Among others, Bendix ACom PRO supports Bendix tractor products, including Bendix antilock braking system (ABS), automatic traction

control (ATC), stability control, the family of Bendix® Wingman® advanced driver assistance systems, AutoVue® Lane Departure Warning System, BlindSpotter® side object detection system, SmarTire® Tire Pressure Monitoring System, air disc brake (ADB) pad wear sensing, and SafetyDirect® by Bendix CVS.

### **Training Tools**

The new Bendix Demo Truck mode in Bendix® ACom® PRO™ adds a new level of training capability to help technicians get up to speed with the tool's full suite of capabilities as quickly as possible.

"Now, the new Bendix Demo Truck functionality means trainers can see what features, tests, and support the ACom PRO tool offers on select ECUs without having to hook up to a real truck," Thomas said. "Technician training is essential, which means it's also important for us to upgrade our means to support that effort."

Another training resource to support technicians can be found at the Bendix On-Line Brake School at [brake-school.com](http://brake-school.com), which features more than 20 ACom PRO training videos and over 80 product and system training videos. These courses are accessible for no charge when users register with the site. Support is also available by calling the Bendix Tech Team at 1-800-AIR-BRAKE.

### **New Information, Same Speedy Delivery**

When connected to a vehicle, the ACom PRO software automatically detects and gathers active and inactive diagnostic troubleshooting codes (DTCs) from all Bendix electronic control units on the vehicle, as well as key vehicle ECUs, like the engine and transmission. This roll call shows what's on the vehicle, eliminating the need for a technician to guess from a prepopulated list of components.

The ACom PRO diagnostic software – a subscription-based tool – is regularly updated to keep pace with diagnostic needs. This year alone, Bendix has added nearly two dozen enhancements, including new ECU support and diagnostic capabilities across a range of products, such as the fifth-generation SafetyDirect® Processor (SDP5™). The ACom PRO tool also now supports SmarTire on articulated buses where the front and rear bus segments each have their own ECU.

"Even as we've grown the tool, ACom PRO's detailed vehicle-wide DTC report can be generated within about two minutes after connection," Thomas said. "We've expanded the

## **BENDIX ADDS IMPACTFUL NEW FEATURES TO ACOM® PRO® DIAGNOSTIC SOFTWARE**

Sept. 13, 2021 /Page 3

bidirectional testing and calibration in some places, so the system maintains its timesaving nature without sacrificing robustness.”

And through Bendix’s further collaboration with Noregon, the ACom® PRO™ diagnostic software uses internet connectivity to display schematics and related information specific to a particular system fault through Noregon’s Fault Guidance feature. And Bendix Service Data Sheets are available offline to support the technician when connection to the internet is not possible.

“The professional technicians in North America’s maintenance garages deserve and require the best tools we can provide, in just the same way Bendix aims to put the men and women behind the wheel of the safest vehicles possible,” Thomas said. “Advanced technologies don’t go anywhere without the right support of qualified maintenance teams – and in turn, we’re proud to support them.”

For more information about Bendix diagnostic tools, visit [www.bendix.com](http://www.bendix.com) or call 1-800-AIR-BRAKE (1-800-247-2725). Additional Bendix insight can be found in Bendix’s multimedia center at [knowledge-dock.com](http://knowledge-dock.com)

### **About Bendix Commercial Vehicle Systems LLC**

Bendix Commercial Vehicle Systems, a member of Knorr-Bremse, develops and supplies leading-edge active safety technologies, energy management solutions, and air brake charging and control systems and components under the Bendix® brand name for medium- and heavy-duty trucks, tractors, trailers, buses, and other commercial vehicles throughout North America. An industry pioneer, employing more than 4,100 people, Bendix – and its wholly owned subsidiary, R.H. Sheppard Co., Inc. – is driven to deliver the best solutions for improved vehicle safety, performance, and overall operating cost. Contact us at 1-800-AIR-BRAKE (1-800-247-2725) or visit [bendix.com](http://bendix.com). Stay connected and informed through Bendix expert podcasts, blog posts, videos, and other resources at [knowledge-dock.com](http://knowledge-dock.com). Follow Bendix on Twitter at [twitter.com/Bendix\\_CVS](https://twitter.com/Bendix_CVS). Log on and learn from the Bendix experts at [brake-school.com](http://brake-school.com). And to learn more about career opportunities at Bendix, visit [bendix.com/careers](http://bendix.com/careers).

###