



News Release

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FOR IMMEDIATE RELEASE

**BENDIX HUNTINGTON OPERATION CELEBRATES EXEMPLARY
SAFETY AND QUALITY ACHIEVEMENTS**

*Indiana Manufacturing Campus Achieved a Perfect Safety Record and
Outstanding Product Quality Performance in the First Half of 2020*

ELYRIA, Ohio – July 15, 2020 – The Huntington, Indiana, manufacturing complex of Bendix Commercial Vehicle Systems LLC is celebrating two outstanding accomplishments – related to plant safety and product quality – during the first half of 2020.

One success was documenting zero recordable injuries across its six facilities. The campus also recorded high marks for product quality, as evidenced by a very low defect rate – only 18 out of every million parts shipped. The Huntington workforce was able to deliver these results, even while managing through business and operations impacts of the ongoing COVID-19 pandemic.

The Huntington team planned to celebrate the milestones with all employees by distributing DQ® Dilly® Bars during lunch breaks at all plant cafeterias on July 15. This small gesture of socially distanced gratitude was intended to acknowledge the accomplishments by the campus' nearly 450 employees.

“Our achievement of zero injuries is a powerful testament to the safety commitment our employees make every day when they come to work,” said Christopher Camp, Huntington plant manager. “This reflects the care and respect we all have for remaining vigilant on the job and paying attention to the details. The same goes for our ability to achieve a standout product quality number. With this performance, the Huntington team has demonstrated that the strong connections we’ve developed with our customers are being carried through into our operations

each and every day. It shows that we're in tune with our customers' needs and delivering on their highest expectations."

Prioritizing a Safe Workplace

Bendix's Huntington manufacturing campus experienced zero recordable injuries from January through June 2020, meaning there were no injuries that required medical treatment beyond first aid. As such, the campus also experienced zero lost time accidents thus far in 2020, and three of its six facilities have surpassed the one-year mark without any recordable injuries.

The Huntington facility's Total Recorded Incident Rate (TCIR) is also recorded as zero for the first six months of 2020. TCIR is the statistic that measures overall workplace safety performance and reflects the total number of recordable injuries per 100 workers per year. For 2019, Bendix as a whole achieved a TCIR of 0.64, which is far below the industry average.

Safety processes contributing to these results include both preventive and corrective programs, such as empowering team members to identify and correct risks. For example, every employee has "STOP Work Authority" to halt any activity they believe puts them or a co-worker at risk.

"We're constantly taking steps to make sure that the proper resources are always in place to ensure that safety processes are documented, communicated, and followed," said Blake Tippmann, Health, Safety, and Environmental manager for Huntington. "We also put a great deal of time and effort into communicating to our employees and contractors the safety standards that Bendix upholds. Every Huntington employee is empowered to continually work to eliminate the risks that they identify, and by doing this, it's our expectation that workplace safety risks will continue to decline, with the goal being zero injuries."

Huntington also makes use of behavioral safety audits, referred to as "Be Awares," which are a means of encouraging employees to talk with co-workers about remaining mindful on the job and having an open forum to broach any safety behaviors that concern them.

Commitment to Product Quality

When it comes to product quality, the Huntington campus achieved a customer Parts Per Million (PPM) rate of 18 through June, reflecting just 18 defective parts out of every million that ultimately reached a customer. This compares to the 2019 PPM of 29.

Huntington's management team attributes this achievement to the proactive measures in place to prevent product defects, especially those related to nuanced manufacturing requirements, and to maintaining constant communications with customers.

“We work hard to develop outstanding working relationships with our customers that lead to transparent communications between us,” said Lori Mickley, Quality and Product Safety manager, Huntington. “The relationship that we have with each customer – one that is based on ongoing communication and partnership – is paramount when it comes to achieving these very low PPM numbers, and to ensuring that we remain a premier supplier in their eyes.”

The Value of Risk-Based Thinking

The leadership team at Huntington also credits its culture of risk-based thinking to achievements for both workforce safety and product quality. In both areas, operations teams devote time to contingency planning in the event of a wide variety of situations and unforeseen events that can impact safety and quality.

“The Huntington management team spends a lot of time and energy developing risk-based plans so that we are prepared for unexpected events and things beyond our control,” Mickley said. “This includes understanding and having clearly established protocols when duties have to be shifted, and all of the measures it takes to protect our customers, by delivering quality products, and protecting the employees doing the work.”

As a premier supplier of commercial vehicle technology solutions, Bendix has for decades espoused a commitment to setting and continually surpassing rigorous benchmarks for plant safety and product quality.

Together, these values have contributed to longstanding growth for Bendix in the region. The Huntington campus, which opened in 1980, now employs nearly 450 people across six high-tech facilities, all located within a five-mile radius. The complex includes manufacturing, remanufacturing, and assembly sites, as well as Bendix’s primary North American distribution center. The company is engaged in consolidating some operations into a recently purchased facility. Upon completion later in 2020, the campus will consist of 855,000 square feet of space among four buildings.

As Bendix continues its ongoing growth and expansion in Huntington, the company is currently adding staff to its production workforce.

About Bendix Commercial Vehicle Systems LLC

Bendix Commercial Vehicle Systems, a member of Knorr-Bremse, develops and supplies leading-edge active safety technologies, energy management solutions, and air brake charging and control systems and components under the Bendix® brand name for medium- and heavy-duty trucks, tractors, trailers, buses, and other commercial vehicles throughout North America. An industry pioneer, employing more than 3,400 people, Bendix is driven to deliver solutions for improved vehicle safety, performance, and overall operating cost. Contact us at 1-800-AIR-BRAKE (1-800-247-275) or visit bendix.com. Stay connected and informed through Bendix expert podcasts, blog posts, videos, and other resources at knowledge-dock.com. Follow Bendix on Twitter at

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